

Installation Guide for Novalnet Gravity Form Plugin

Version	Date	Remarks
3.2.0	19.09.2025	<p>[New] Implemented Online bank transfer and TWINT payments</p> <p>[New] EPC QR code implemented for Prepayment, Invoice, Invoice with payment guarantee, and Instalment by Invoice payments</p> <p>[Fix] Optimised handling of tariff IDs in the Novalnet API configuration when loading a single tariff</p> <p>[Enhanced] Offering Instalment payments and Guarantee payments to B2B customers in Switzerland</p> <p>[Enhanced] Extension of Instalment cycles till 36 cycles</p> <p>[Enhanced] Built-in Sub-Resource Integrity (SRI) integrated for JavaScript files to improve security for preventing unauthorized modification</p> <p>[Enhanced] Minification of CSS and JavaScript files for enhanced performance.</p> <p>[Enhanced] Optimized the Callback/Webhook process for fetching the Dynamic IP.</p> <p>[Removed] Sofort, giropay, and Barzahlen/Viacash payments</p>

➡ For the previous version changelog, go to <https://github.com/Novalnet-AG/gravityforms-payment-integration-novalnet/blob/master/changelog.txt>




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1 QUICK SETUP

This guide describes the quick installation procedure of the Novalnet payment plugin (this guide comes along with the plugin), to integrate it with your shop system and to start accepting payments worldwide. For this integration, a Novalnet merchant account is required to accept Novalnet payments. Please ensure that you have received your merchant account details from our sales team. If not, drop an email to sales@novalnet.de

This Novalnet payment plugin package version (3.2.0) supports the following versions:

 WordPress	 GRAVITY	 N
6.0 - 6.8.2	2.3 - 2.9.17.1	3.2.0

To get started:

1. Log in to the [Novalnet Admin Portal](#) with your merchant account details (user credentials)
2. Log in to your Gravity Forms shop system.
3. Make sure that you have extracted the payment plugin package from the zip file you have received. If you have received only the installation guide without the payment plugin package (zip file), please send us an email to technic@novalnet.de with your merchant ID.

1.1 Plugin Installation

To install the Novalnet Payment Plugin, please go to your shop system and follow the steps below.

Step 1: Navigate to **Plugins** → **Add plugin** in your shop admin panel as shown below

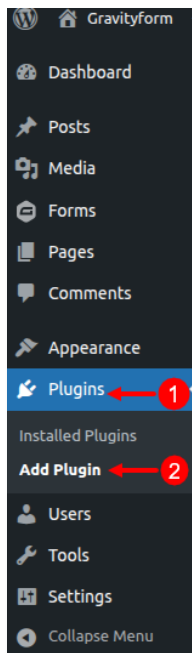


Figure 1

Step 2: Next to **Add Plugins**, click **Upload Plugin**.

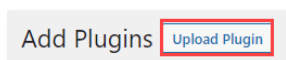


Figure 2

Step 3: In the next window that appears, click **Browse** and choose the file **novalnet-payment-add-on-for-gravity-forms.zip** included in the Novalnet Gravity Forms plugin package. Click **Install Now** to upload it into your shop system.

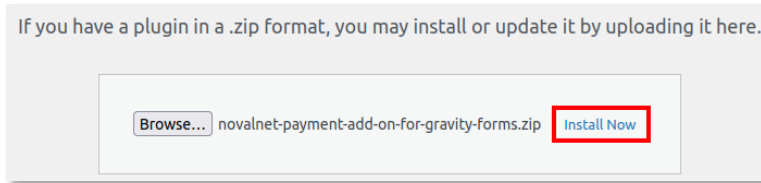


Figure 3

Step 4: After the installation, click **Activate Plugin** as shown below,

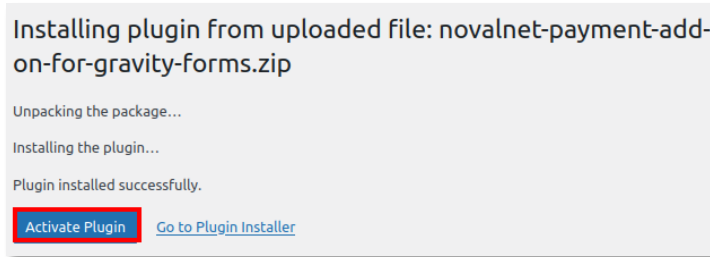


Figure 4

1.2 Upgrading the Novalnet payment plugin

i You can get the updated plugin directly from the WordPress forum, by contacting our [technical team](#), or via the [Novalnet homepage](#).

🔑 An earlier version of the Novalnet payment plugin should be installed in the shop to synchronize with the [WordPress forum](#) update.

Follow the steps below to update the latest **Novalnet payment plugin – Gravity Forms** via the shop admin panel

Step 1: Navigate to **Plugins** → **Installed plugins** in your shop admin panel as shown below.

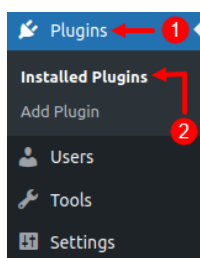


Figure 5

Step 2: Under the **Novalnet payment Add-On for Gravity Forms**, click **update now** as shown below

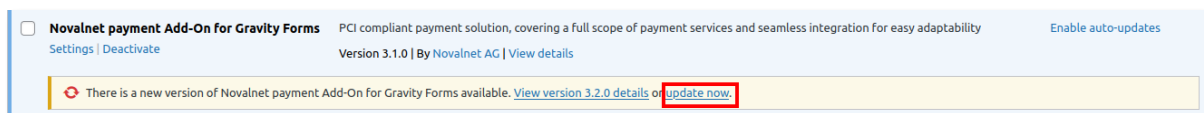


Figure 6

Now, the updated version of the **Novalnet payment Add-On for Gravity Forms** will be displayed as shown below.

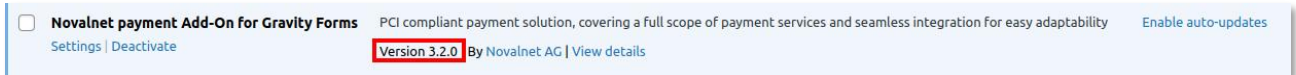


Figure 7

Step 3: After installing or upgrading the Novalnet payment plugin- Gravity Forms and click Settings as shown below.

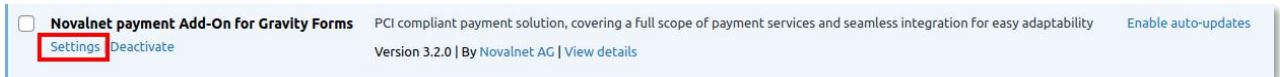


Figure 8

1.3 Global Configuration in the Gravity Form shop system

The main configuration occurs in your Gravity Form shop system as well as in the [Novalnet Admin Portal](#). In your Gravity Form shop system, navigate to **Forms → Settings → Novalnet**. Enter the following keys as given below:

- ① **Product activation key** - a unique token for merchant authentication and payment processing.
- ① **Payment access key** - a secret key assigned to each merchant that encrypts the data to avoid user manipulation and fraud.
- ① **Tariff ID** - a unique identifier created based on the tariff type at Novalnet.

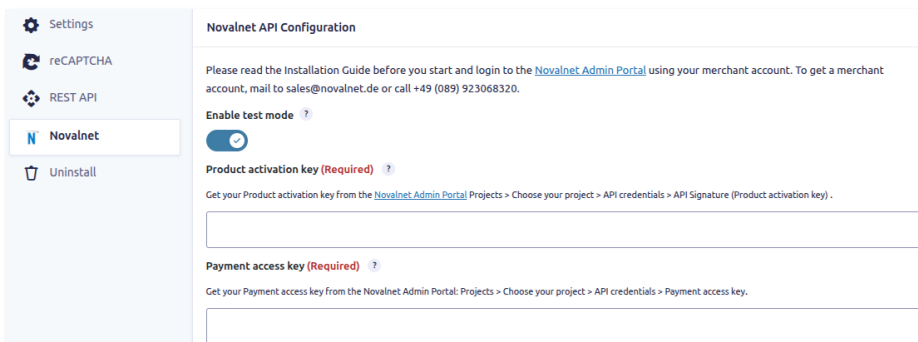


Figure 9

To get your **Product activation key** and **Payment access key**, go to the [Novalnet Admin Portal](#), navigate to the **Projects** menu, and click the view icon on the right of your project to view the project details.

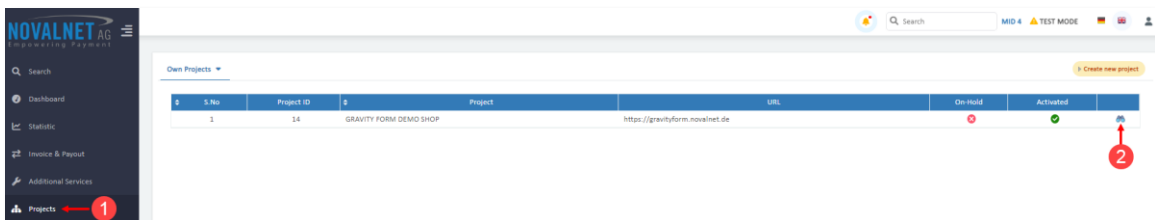


Figure 10

Click **API credentials**, copy the **API Signature (Product activation key)** and **Payment access key**. Create a Tariff ID for each tariff type for the webshop.

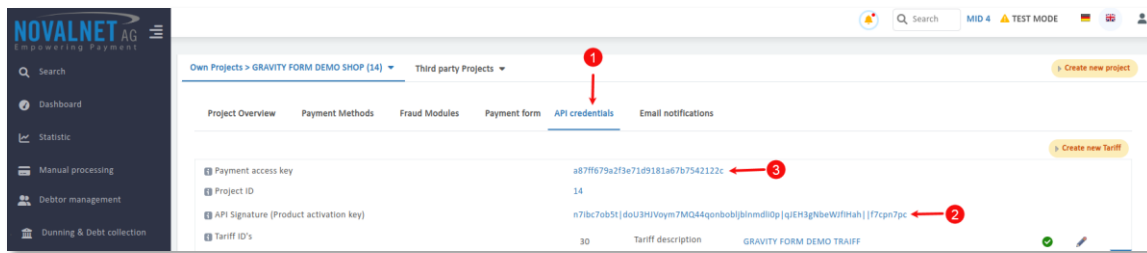


Figure 11

Paste the **Product activation key** and **Payment access key** in the respective fields in your shop system. Next, choose the Tariff ID from the drop-down menu that you have created in the [Novalnet Admin Portal](#) for this Gravity Form shop system.

Novalnet API Configuration

Please read the Installation Guide before you start and login to the [Novalnet Admin Portal](#) using your merchant account. To get a merchant account, mail to sales@novalnet.de or call +49 (089) 923068320.

Enable test mode

Product activation key (Required)

Get your Product activation key from the [Novalnet Admin Portal](#) Projects > Choose your project > API credentials > API Signature (Product activation key).

7lbc7ob5t[doU3HJVoyM7MQ44qonbobljbnmdl0pysjdoU3HJVoyM7MQ44q7cpn7pc

Payment access key (Required)

Get your Payment access key from the Novalnet Admin Portal: Projects > Choose your project > API credentials > Payment access key.

a87ff679a2f3e71d9181a67b7542122c

Select tariff ID

GRAVITY FORM DEMO TARIFF

Figure 12

Save Settings →

Then click to update the changes.

1.3.1 Notification/Webhook configuration in the Novalnet Admin Portal

In the **Novalnet API Configuration** page on your shop system, you will find your **Notification / Webhook URL** under **Notification / Webhook URL Setup**. Click **Configure** to link your **Notification / Webhook URL** to the **Novalnet Admin Portal**, as shown below

Notification / Webhook URL Setup

Notification / Webhook URL

http://gravity_form/?nn_action=gf_novalnet_webhook

Configure

Figure 13

After successful configuration, your shop **Webhook URL** will be linked with your Novalnet Merchant account, which can be seen under **Vendor script URL/ Notification & Webhook URL** field under **API credentials** of your project, as shown below

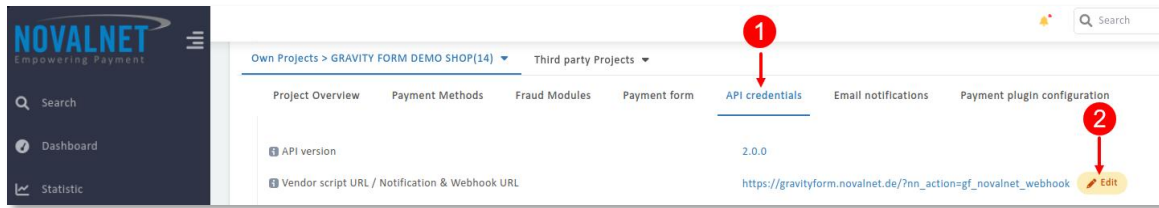


Figure 14

In your shop system, you can additionally test the Webhook URL manually and send notification emails to specific email addresses, as shown below

Notification / Webhook URL Setup

Allow manual testing of the Notification / Webhook URL ? ☒

Send e-mail to ?

Notification / Webhook URL ?

Figure 15

- ① **Notification/Webhook URL** - Required to keep the merchant's database/system up to date and synchronized with Novalnet (for example: up-to-date transaction status delivery).
- ① **Allow manual testing of the Notification/Webhook URL** - Enable this to test the Novalnet Notification/Webhook URL manually. Disable this before setting your shop system live to block unauthorized calls from external parties.
- ① **Send e-mail to** - Every execution will be sent as a message to the e-mail address defined in this field.

1.4 Payment Activation in the Novalnet Admin Portal

All the Novalnet-supported payment methods can be viewed here: www.novalnet.com/payment. If you have questions on the payment methods or have additional payment method requests, please contact sales@novалnet.de

To activate the [preferred payment methods](#) for your website, navigate to [Novalnet Admin Portal](#) → **Projects** → Choose your projects → **Payment Methods** → click **Edit Payment Methods** in the top right corner as shown below

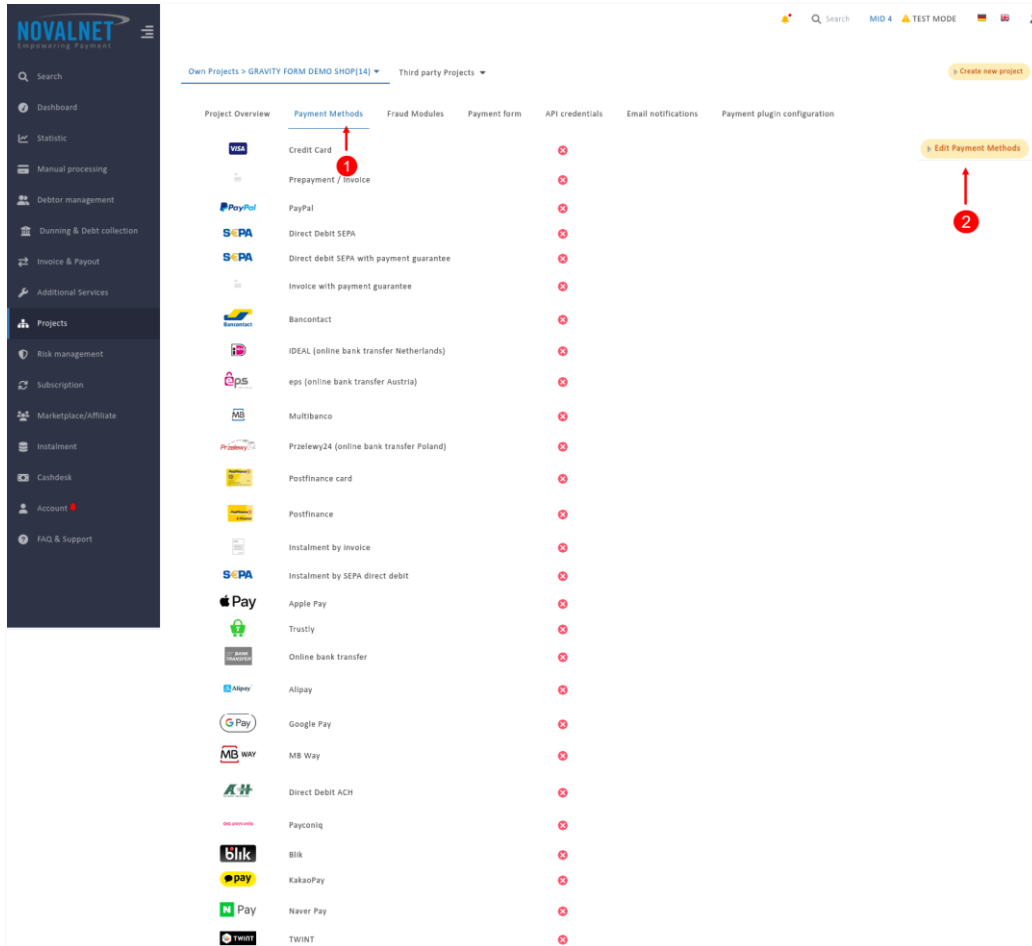


Figure 16

Now select the preferred payment methods and click **Update** to activate them.

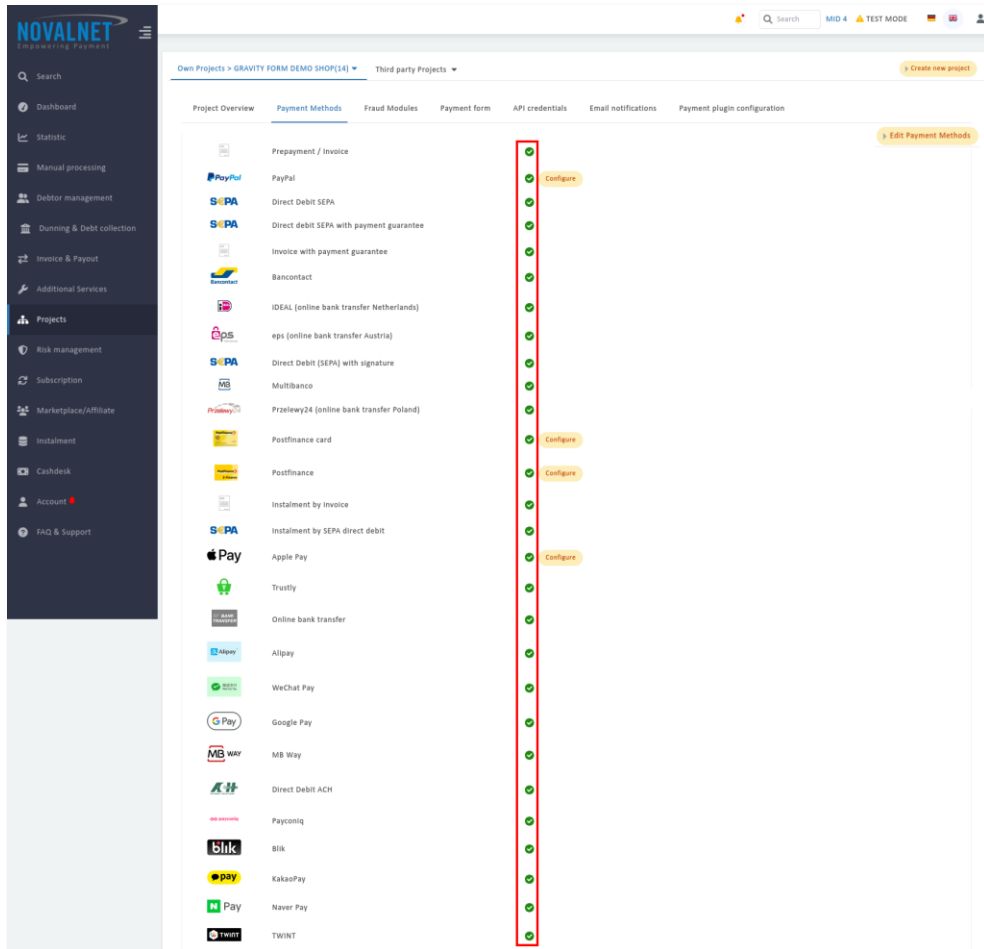


Figure 17

To use the **Apple Pay** payment method, go to **Apple Pay** → **Configure** → **Add new domain** in the [Novalnet Admin Portal](#), as shown below

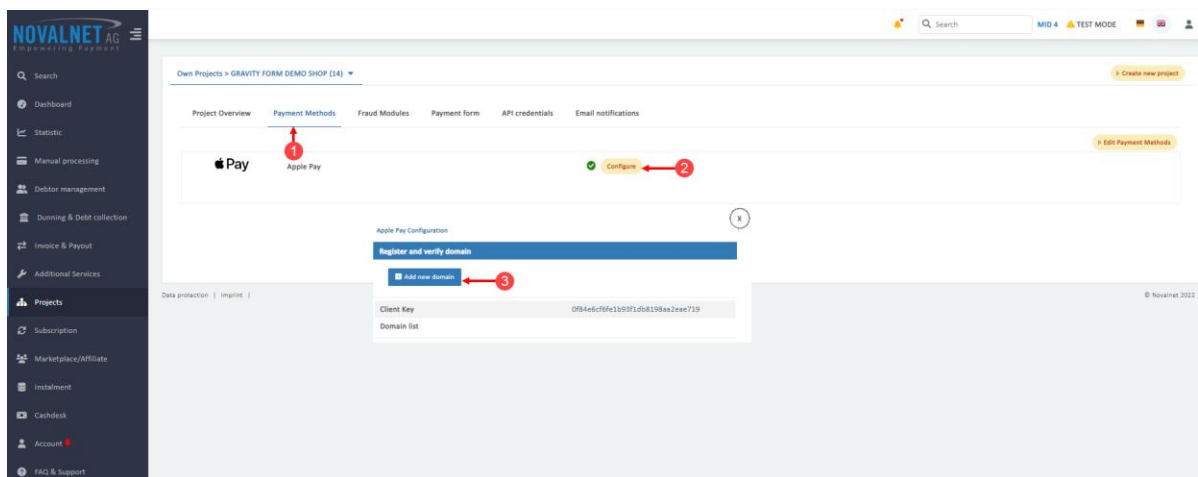


Figure 18

Then, paste the <https://paygate.novalnet.de/> domain to enable Apple Pay, and click **verify** as shown below.

Add new domain

1 **Provide the domain where the file will be hosted**
Input the top-level domain (e.g. novalnet.com) or sub-domain (e.g. shop.novalnet.com) that you wish to enable Apple Pay for.

2 **Download verification file...**

3 **Host the verification file**
You'll need to host the verification file you downloaded above at your domain in the following location:
`https://paygate.novalnet.de/.well-known/apple-developer-merchantid-domain-association`

Please note that if the `.well-known` directory is not available, you have to create it.

[Back](#) [Verify](#)

Figure 19

To use the **PayPal** payment method, configure the PayPal API details in the [Novalnet Admin Portal](#) as shown below

Paypal Configuration

API User Name

API Password

API Signature

[Update](#)

Figure 20

To use the **PostFinance** payment method, configure Ep2-Merchant ID details in the [Novalnet Admin Portal](#) as shown below

PostFinance configuration

Ep2-Merchant ID

[Update](#)

Figure 21

1.5 Payment Configuration in the Gravity Form shop system

Soon after the activation of payment methods in the [Novalnet Admin Portal](#), you must enable those payment methods in your shop system to display them on your Gravity Forms checkout page. Navigate to **Forms → Settings** as shown below

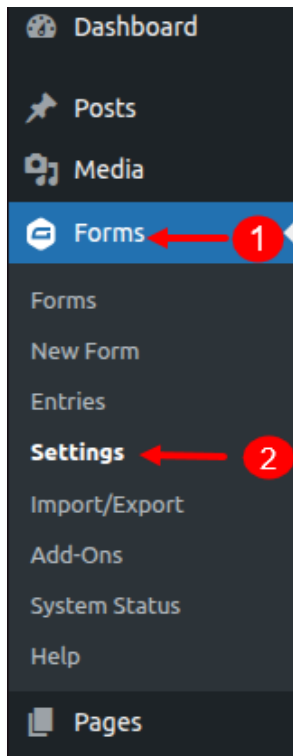


Figure 22

In the settings page, click the **Novalnet** tab as shown below

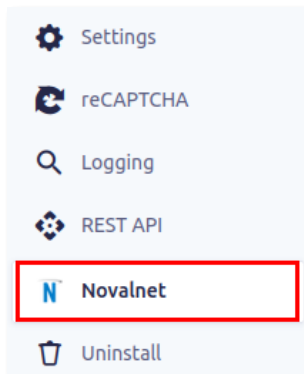


Figure 23

Novalnet API Configuration

Please read the Installation Guide before you start and login to the [Novalnet Admin Portal](#) using your merchant account. To get a merchant account, mail to sales@novalnet.de or call +49 (089) 923068320.

Enable test mode ?

☒

Product activation key (Required) ?

Get your Product activation key from the [Novalnet Admin Portal](#) Projects > Choose your project > API credentials > API Signature (Product activation key) .

n7ibc7ob5t[doU3HJVoym7MQ44qonbobljblnmdli0p[qJEH3gNbWJfiHah||f7cpn7pc

Payment access key (Required) ?

Get your Payment access key from the Novalnet Admin Portal: Projects > Choose your project > API credentials > Payment access key.

a87ff679a2f3e71d9181a67b7542122c

Select tariff ID (Required) ?

GRAVITY FORM DEMO TARIFF

Payment action ?

Capture

Credit/Debit Card

Enforce 3D secure payment outside EU ?

☐

Direct Debit SEPA

Payment due date (in days) ?

Invoice / Prepayment

Payment due date (in days) ?

Instalment

Instalment Cycles ?

Enter instalment cycles **Example:** 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15, 18, 21, 24 and 36.

Figure 24

Refer to Chapter [4 ADDITIONAL CONFIGURATION](#) for more payment configurations.

- ① If you have any recommendations or suggestions for improvement, kindly share your thoughts with us at technic@novalnet.de or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes sharing your success [here](#).

1.6 Novalnet Feed configuration for One-time transaction orders

To create the Novalnet feed for one time transaction orders, follow the steps below,

Step 1: Navigate to **Forms** → Select **Forms** to create the novalnet feed, which is mandatory to proceed with the one-time transaction order.

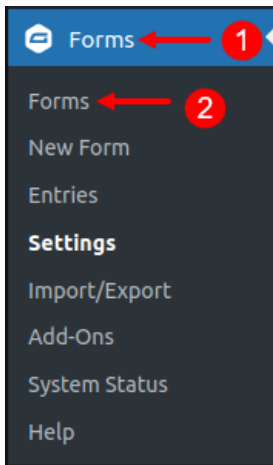


Figure 25

Step 2: Choose **Settings** → **Novalnet**, under the respective form.

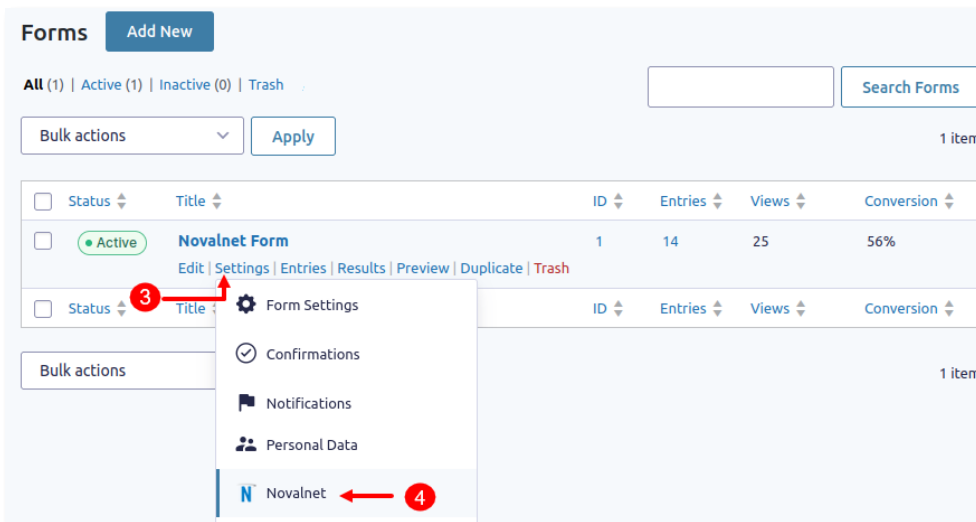


Figure 26

Step 3: To create the new Novalnet feed. Click **create one!** as shown below

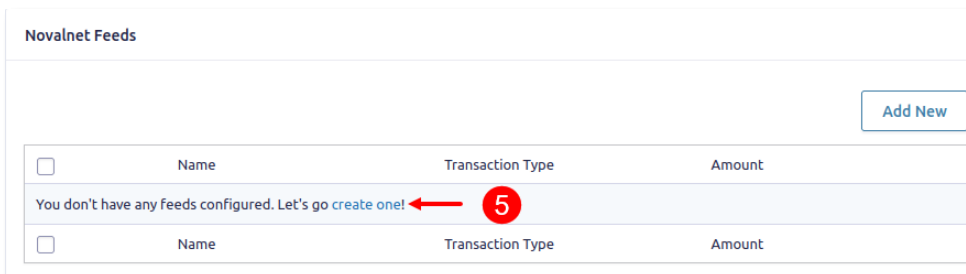


Figure 27

Step 4: Select **Products and Services** in the **Transaction Type** to process one-time transaction orders.

Name (Required) ?

Novalnet Feed 1

Transaction Type ?

Products and Services

Select a transaction type

Products and Services ← 6

Subscription

Payment Amount (Required) ?

Form Total

Figure 28

Step 5: Make sure that all the fields are selected under the **Other Settings**. Finally, click **Save Settings** to update and activate the feed configuration as shown below

Other Settings

Billing Information ?

Field	Form Field
First Name	Name (First) ▾
Last Name	Name (Last) ▾
Email	Email ▾
Address	Address (Street Address) ▾
Address 2	Address (Address Line 2) ▾
City	Address (City) ▾
State	Address (State / Province) ▾
Zip	Address (ZIP / Postal Code) ▾
Country	Address (Country) ▾

Options

☐ Sample Option

Conditional Logic ?

☐ Enable Condition

Save Settings → ← 7

Figure 29

1.6.1 Novalnet Feed configuration for Subscription

To create a Novalnet feed for subscription orders, follow the steps below,

Step 1: Refer to Steps 1 to 3 from Chapter [1.6 Novalnet Feed configuration for One-time transaction orders](#) to create the Novalnet feed for the Subscription order.

Step 2: Select type as a **Subscription** in the **Transaction Type** to process subscription transactions and provide the other details in the **Subscription Settings**.

Name (Required) ?

Novalnet Feed 1

Transaction Type ?

Subscription

Select a transaction type

Products and Services

Subscription

Subscription Settings

Recurring Amount (Required) ?

Select a product field

Billing Cycle ?

1 day(s)

Recurring Times ?

infinite

Setup Fee

☐ Enabled Select a product field

Trial ?

☐ Enabled

Figure 30

Step 3: Make sure that all the fields are selected under the **Other Settings**. Finally, click **Save Settings** to update the settings.

Other Settings

Billing Information ?

Field	Form Field
First Name	Name (First)
Last Name	Name (Last)
Email	Email
Address	Address (Street Address)
Address 2	Address (Address Line 2)
City	Address (City)
State	Address (State / Province)
Zip	Address (ZIP / Postal Code)
Country	Address (Country)

Options

☐ Sample Option

Conditional Logic ?

☐ Enable Condition

Save Settings →

Figure 31

2 README PROCEDURES

2.1 To display the Novalnet transaction details

Follow the steps below to display Novalnet transaction details in the shop order mail.

Step 1: Navigate to **Forms** → **Forms**, under the respective form, navigate to **Settings** → **Notifications**

Step 2: Under **User Notification**, click **Edit** as shown below

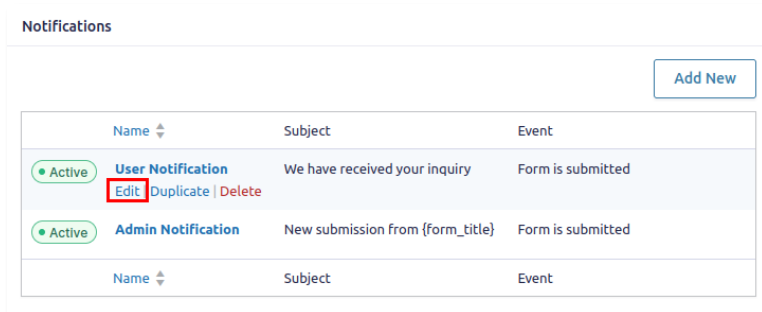



Figure 32

Step 3: Under the **Message** block, click  and search for **Novalnet**, and choose **Novalnet Payment Details**.

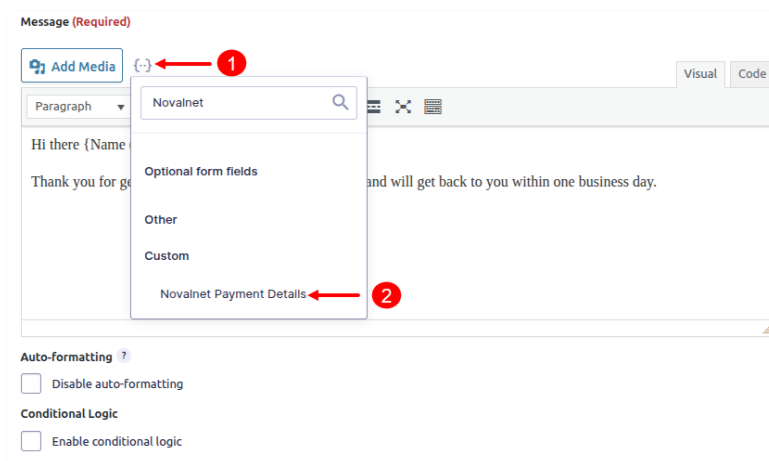


Figure 33

Step 4: Place Novalnet payment details tag `{payment_action: novalnet_transaction_note}` as you wish in the content and click **Update Notification** as shown below

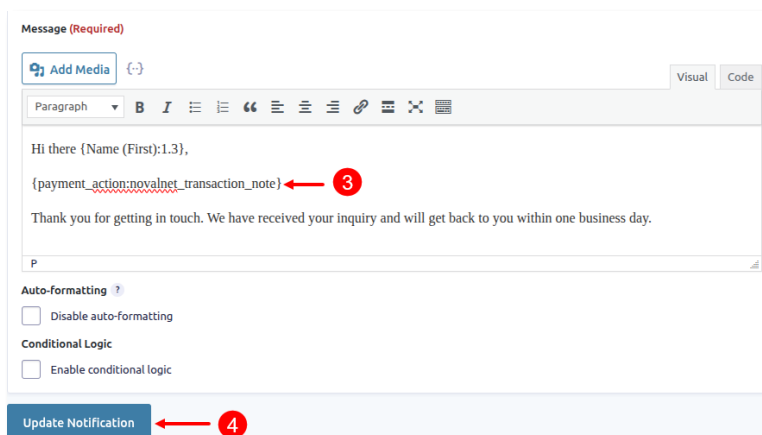


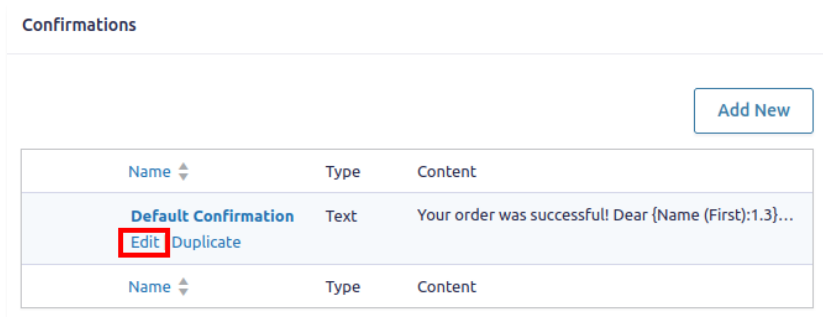
Figure 34

2.2 To display the Novalnet transaction details on the order confirmation page

Follow the steps to display Novalnet transaction comments on the order confirmation page

Step 1: Navigate to **Forms** → **Forms**, under the respective form. Further, Navigate to **Settings** → **Confirmations**

Step 2: Under **Default Confirmation**, click **Edit**.




Confirmations

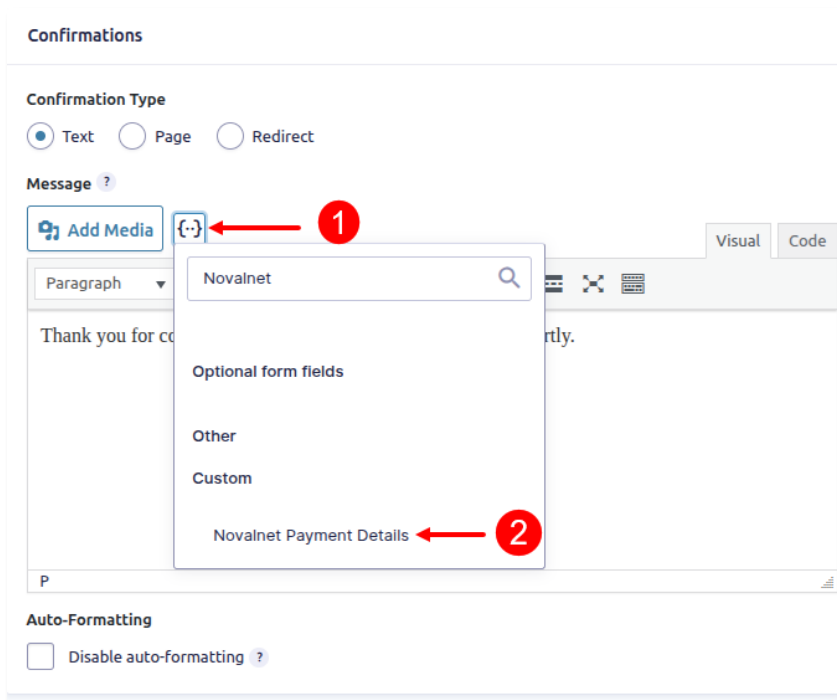
Add New

Name	Type	Content
Default Confirmation	Text	Your order was successfull! Dear {Name (First):1.3}...

Edit Duplicate

Figure 35

Step 3: Under the **Message** block, click  and search for **Novalnet** add **Novalnet Payment Details** as shown in below




Confirmations

Confirmation Type

☒ Text ☐ Page ☐ Redirect

Message ?

Add Media  (1)

Paragraph

Thank you for co...rtly.

Optional form fields

Other

Custom

Novalnet Payment Details (2)

Visual Code

Auto-Formatting

☐ Disable auto-formatting ?

Figure 36

Step 4: Place Novalnet payment details tag `{payment_action:novalnet_transaction_note}` as you wish in the content and click **Save Confirmation** as shown below

Figure 37

3 TESTING AND GOING LIVE

Execute test transactions by navigating to **Forms** → **settings** → **Novalnet** and check **Enable test mode** in the **Novalnet API Configuration** page. In the test mode, the transaction amount will not be charged by Novalnet.

Figure 38

- ① Refer URL below for the Novalnet test payment data for testing
<https://developer.novalnet.com/testing>

① Execute orders in LIVE MODE

To proceed with **LIVE** orders, navigate to **Forms** → **settings** → **Novalnet** and uncheck the **Enable test mode** in the **Novalnet API Configuration**.

- ① If you have any recommendations or suggestions for improvement, kindly share your thoughts with us at technic@novalnet.de or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes sharing your success [here](#).

4 ADDITIONAL CONFIGURATIONS

4.1 Additional configuration for all the payment methods

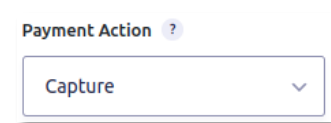
For additional payment configuration settings for each payment method, navigate to **Forms** → **Settings**, click **Novalnet**, and configure the required additional payment settings.

Payment Action (Debit immediately / Reserve funds for later)

☛ This option is available only for **Credit/Debit Cards**, **Direct Debit SEPA**, **Direct Debit SEPA with payment guarantee**, **Instalment by Direct Debit SEPA**, **Invoice**, **Invoice with payment guarantee**, **Instalment by Invoice**, **PayPal**, **Apple Pay**, and **Google Pay**.

You can choose between two options - **Capture** and **Authorize**, which are both explained below.

- ① **Capture** - This is the default setting where payments are directly executed, and funds are automatically transferred from the buyer's account to the merchant account. This can be changed as per your business requirements.

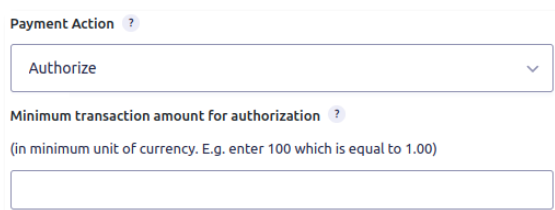


Payment Action ?

Capture

Figure 39

- ① **Authorize** - Payment details are verified while the funds are reserved, which will be captured later.
- ① **Minimum transaction amount for authorization** - Transactions from this amount will be "authorized" (reserved) only and captured later. Leave the field blank to authorize all transactions.



Payment Action ?

Authorize

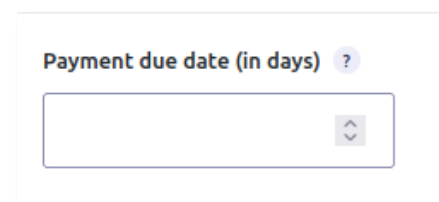
Minimum transaction amount for authorization ?
(in minimum unit of currency. E.g. enter 100 which is equal to 1.00)

Figure 40

Payment due date (in days)

Payment due date (in days) refers to the duration (number of days) given for the buyer to complete the payment. The payment process and duration may differ for each payment method.

☛ This option is available only for **Direct Debit SEPA**, **Invoice**, and **Prepayment**.



Payment due date (in days) ?

Figure 41

- ① For **Direct Debit SEPA**, enter the number of days after which the payment is debited (must be between 3 and 14 days).
- ① For **Invoice**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- ① For **Prepayment**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be between 7 days). If this field is left blank, 14 days will be set by default.

Enforce 3D secure outside EU

By enabling this option, all payments from cards outside the EU will be authenticated via 3DS 2.0 SCA.

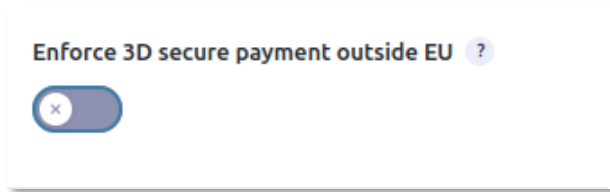


Figure 42

Instalment cycles

An instalment cycle refers to the pre-defined period for partial payments that allows the buyers to pay their full order amount in parts. The intervals or cycles vary based on the shop admin configuration.

☛ *This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.*

Define which instalment cycles you wish to offer in your shop (e.g., 2 cycles, 3 cycles, 4 cycles, 5 cycles, 6 cycles, 7 cycles, 8 cycles, 9 cycles, 10 cycles, 11 cycles, 12 cycles, 15 cycles, 18 cycles, 21 cycles, 24 cycles, 36 cycles etc..) and click **Save Settings**. The buyer can then choose among these instalment cycles if they wish to pay in instalments.

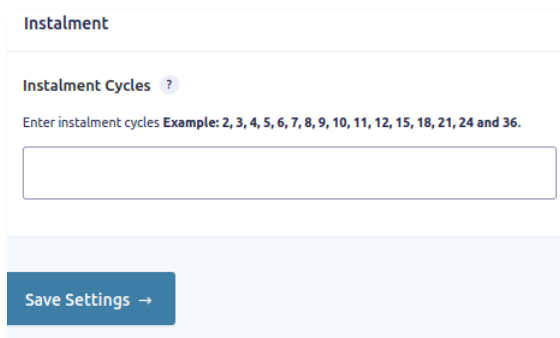


Figure 43

The pre-defined instalment details will be visible for the buyer under the chosen instalment payment method, as shown below

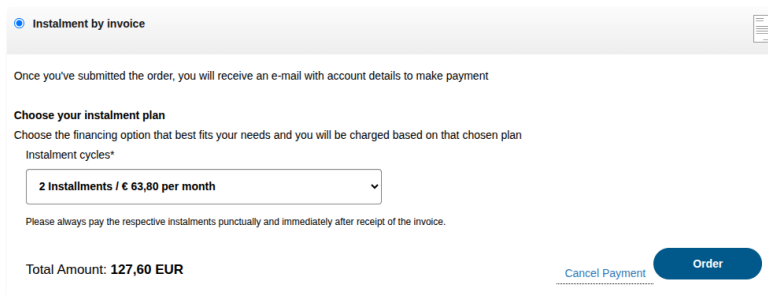


Figure 44

5 CUSTOM FIELD CREATION FOR GUARANTEED AND INSTALMENT PAYMENTS

5.1 Date of Birth Field Creation (B2C)

During the form creation, create the **Date of birth** field, which is mandatory field to proceed with the guaranteed and instalment payments.

Step 1: Go to **Forms** under the respective form, choose **Edit** → **Add Fields** → **Advanced Fields** → **Date**, drag and drop the date field

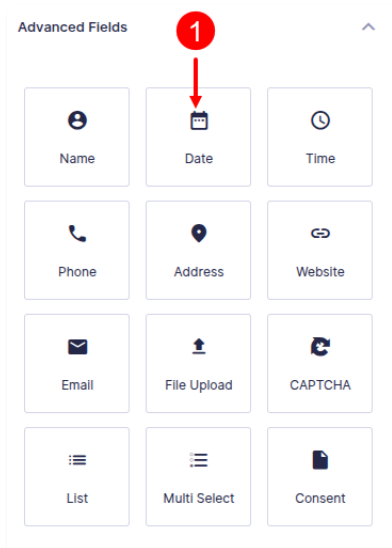


Figure 45

Step 2: Choose settings  under the **Date** field.



Figure 46

Step 3: Next, enable the **Required** check box under the **General** tab to display the **Date of birth** field as a mandatory field in the shop front end.

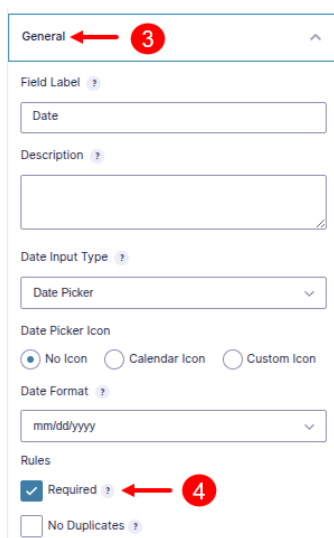


Figure 47

Step 4: Then, choose the **Advanced** tab, in the **Admin Field Label**, provide the field value, Eg., “**Birth Date**”.

Advanced 5

Admin Field Label ?

Birth Date 6

Default Value ? {-}

Visibility ?

☒ Visible ☐ Hidden ☐ Administrative

☐ Allow field to be populated dynamically

Figure 48



Step 5: Click **Save Form** button to update changes.

Step 6: To view the Novalnet Feeds, navigate to **Forms**, under the respective form, click **Settings** → **Novalnet** from the list.

Forms Add New

All (1) | Active (1) | Inactive (0) | Trash

Bulk actions Apply 1 item

<input type="checkbox"/>	Status	Title	ID	Entries	Views	Conversion
<input type="checkbox"/>	Active	Novalnet Form	1	14	25	56%

Bulk actions Apply 1 item

Form Settings

- Confirmations
- Notifications
- Personal Data
- Novalnet** 8

Figure 49

Step 7: Click **Edit** under the respective **Novalnet Feed** as shown below

Novalnet Feeds

Bulk actions Apply Add New

<input type="checkbox"/>	Name	Transaction Type	Amount
<input type="checkbox"/>	Novalnet Feed	Products and Services	Form Total

Bulk actions Apply

Figure 50

Step 8: Make sure the **Birth Date** is added to the **Birth Date** field under **Other Settings**. Finally, click **Save Settings** to update the settings

Figure 51

5.2 Company Name Field Creation (B2B)

During the form creation process, create the **Company Name** field as a mandatory field to proceed with the guaranteed and instalment payments for B2B.

Step 1: Navigate to **Forms** under the respective form, choose **Edit** → **Add Fields** → **Post Fields** → **Custom Field**.

Figure 52

Step 2: Choose settings under the **Post Custom field** as shown below

Figure 53

Step 3: Under the **General** tab, edit the “**Field Label**” text as you wish and enable the **Required** option to display the Company Field as a mandatory field in the shop front end.

Figure 54

Step 4: Then, choose the **Advanced** tab and enter the Company Name in the **Admin Field Label** field.

Figure 55



Step 5: Click for changes.

Step 6: To view the Novalnet Feeds, kindly go to **Forms**, click the respective form and click **Settings** → **Novalnet** from the list.

Figure 56

Step 7: Click **Edit** under the respective **Novalnet Feed** as shown below

Novalnet Feeds

Bulk actions ▼ Apply Add New

<input type="checkbox"/>	Name	Transaction Type	Amount
<input type="checkbox"/>	• Active Novalnet Feed	Subscription	Form Total
		Edit Delete	
<input type="checkbox"/>	Name	Transaction Type	Amount

Bulk actions ▼ Apply

Figure 57

Step 8: Make sure the **Company Name** is added to the **Company Name** field under **Other Settings**. Finally, click **Save Settings** to update the settings

Other Settings

Billing Information ?

Field

Company Name Company Name 12

Birth Date Birth Date

First Name Name (First)

Last Name Name (Last)

Email Email

Address Address (Street Address)

Address 2 Address (Address Line 2)

City Address (City)

State Address (County / State)

Zip/ Postcode Address (ZIP / Postal Code)

Country Address (Country)

Save Settings 13

Figure 58

6 MANAGING GRAVITY FORMS ADMIN PANEL

6.1 Entries management

To view the entries, kindly navigate to **Forms** → **Entries** in the shop admin.

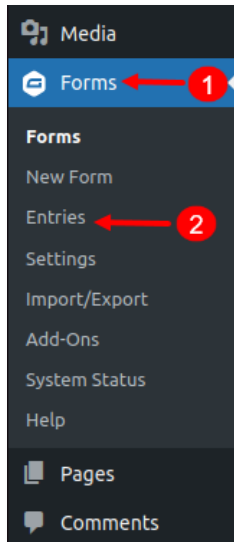


Figure 59

6.2 Entries overview

To view the entries for the respective form. Click the **Entries** as shown below

<input type="checkbox"/>	Status	Title	ID	Entries	Views	Conversion
<input type="checkbox"/>	Active	Novalnet	11	23	93	24.7%
		Edit Settings Entries Results Preview Duplicate Trash				
<input type="checkbox"/>	Status	Title	ID	Entries	Views	Conversion
Bulk actions <input type="button" value="Apply"/>						20 items

Figure 60

Now, you can review the transaction details of the respective entries under **Payment Details**.

Payment Details

Status: Paid

Date: 2022/12/22 at 9:06 am

Transaction Id: 14661400008626573

Amount: 10,00 €

Payment Method:
Credit/Debit Card

Novalnet Transaction Details:
Novalnet transaction ID:
14661400008626573
Test order

Figure 61

6.3 Entries details for Instalment payments

To review the completed and pending payments for a particular instalment entries, click the entries number, select the respective entries and scroll down to the **Novalnet Instalment** section, as shown below

Novalnet Instalment				
S.no	Date	Novalnet transaction ID	Amount	Status
1	2025-09-08 08:45:40	15236000044022073	23,92 €	Paid
2	2025-10-08 08:45:41	-	23,92 €	Pending
3	2025-11-08 08:45:41	-	23,92 €	Pending
4	2025-12-08 08:45:41	-	23,94 €	Pending

Figure 62

7 MANAGING SUBSCRIPTION

You can create a subscription automatically through Novalnet, either based on the predefined settings in the [Novalnet Admin Portal](#) or through the dynamic subscription creation parameters passed during the initial API request, and execute automated follow-up debits via supported payment methods. On each successful debit executed by the predefined subscription cycle, a new order is created in your shop system, specifying the parent **TID** subscription.

Use the **Subscription payments** option in the **Novalnet API Configuration** tab to choose the payment methods you wish to offer for subscription payments.

👉 *This option is only available for **Credit/Debit Cards**, **Direct Debit SEPA**, **Direct Debit ACH**, **Invoice**, **Prepayment**, **PayPal**, **Direct Debit SEPA with payment guarantee**, **Invoice with payment guarantee**, **Google Pay**, and **Apple Pay**.*

Subscription Management

Select subscription tariff ID ?

Dynamic subscription

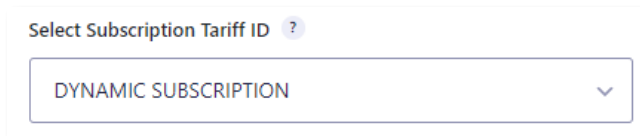
Subscription payments

☒ Credit/Debit Card
 ☒ PayPal
 ☒ Invoice
 ☒ Invoice with payment guarantee
 ☒ Direct Debit SEPA
 ☒ Direct debit SEPA with payment guarantee
 ☒ Prepayment
 ☒ Google Pay
 ☒ Apple Pay
 ☒ Direct Debit ACH

Figure 63

Select Subscription Tariff ID

Choose the preferred Tariff ID (unique identifier for the tariff plan) that you created earlier in the [Novalnet Admin Portal](#) for your project's subscriptions.



Select Subscription Tariff ID ?

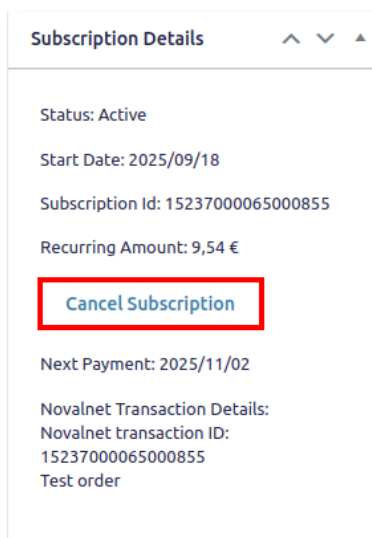
DYNAMIC SUBSCRIPTION

Figure 64

Please visit: <https://developer.novalnet.com/corecompetencies/dynamic> to know more about the dynamic subscription creation in the [Novalnet Admin Portal](#).

Cancel Subscription

To cancel the subscription, select the respective entries in the subscription form. And, click the **Cancel Subscription** button as shown below.



Subscription Details

Status: Active

Start Date: 2025/09/18

Subscription Id: 15237000065000855

Recurring Amount: 9,54 €

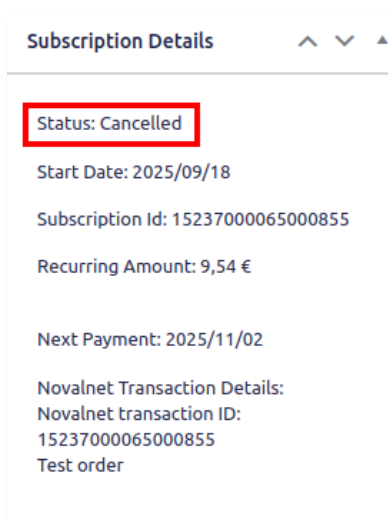
Cancel Subscription

Next Payment: 2025/11/02

Novalnet Transaction Details:
Novalnet transaction ID:
15237000065000855
Test order

Figure 65

After cancellation, the subscription status changes to **Canceled** under subscription details as shown in the figure. Refer to Chapter [6.2 Entries overview](#) for more details about the form entries.



Subscription Details

Status: Cancelled

Start Date: 2025/09/18

Subscription Id: 15237000065000855

Recurring Amount: 9,54 €

Next Payment: 2025/11/02

Novalnet Transaction Details:
Novalnet transaction ID:
15237000065000855
Test order

Figure 66

8 UNINSTALLATION

To uninstall the **Novalnet Payment Plugin - Gravity Forms**, please follow the steps below.

Step 1: Navigate to **Plugins** → **Installed Plugins** as shown below

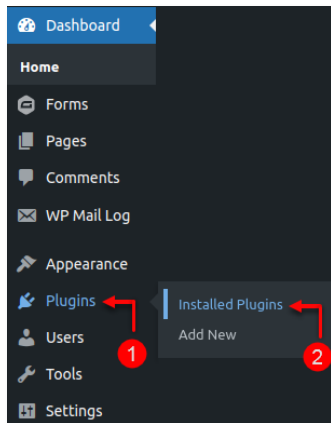


Figure 67

Step 2: Under the **Novalnet payment Add-On for Gravity Forms**, click **Deactivate** as shown below

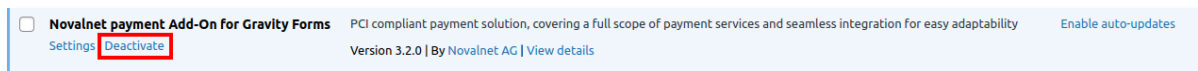


Figure 68

Step 3: After deactivating, click **Delete**.

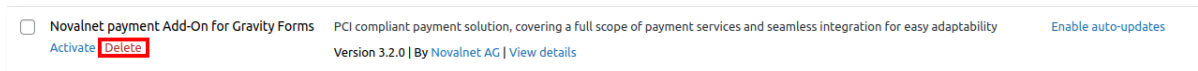


Figure 69

Step 4: Click **OK** to confirm that you wish to delete the **Novalnet payment plugin-Gravity Forms** permanently from your shop system.

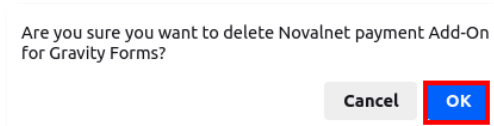


Figure 70

9 TECHNICAL SUPPORTS THROUGH NOVALNET

For any questions or further enquiries, please contact one of the following departments as per your requirement. Our in-house experts are ready to assist you in case of queries or issues.

For **installation assistance**, contact technic@novalnet.de or call +49 89 9230683-19.

For a **merchant account, new payment plugin, or additional payment methods**, please contact sales@novalnet.de or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment plugin further at technic@novalnet.de or call us at +49 89 9230683-19.

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